

**Name of Organisation: KITES Family Information Service**

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**Contact Name: Helen Harrison**

**Position in Organisation: Manager**

**Contact Telephone: 0845 6010777 or 01323 737294**

**Contact Address: Central Library, Grove Road,  
Eastbourne, BN21 4TL**

**Contact Email: [kites@eastsussex.gov.uk](mailto:kites@eastsussex.gov.uk)**

**Organisations Website Address:**

**[www.childcarelink.gov.uk/eastsussex](http://www.childcarelink.gov.uk/eastsussex)**

**Organisation type: Local Authority**

**What does our organisation offer:**

- **A free service** for parents and carers offering information and advice on childcare, family support, children's activities and related information. Please contact for up-to-date lists of **playgroups, nurseries, childminders and much, much more.**
- **We provide free**, accurate and up to date information/advice to parents/carers, on all childcare facilities, family support and services for children throughout East Sussex. This service is impartial, confidential and easily accessible through a local rate telephone number, fax and face-to-face appointments at the Eastbourne office as well as through regular sessions within the community. We can also be contacted via e-mail and a 24 hour answering service (see above).